



PROPERTY RESTORATION

## Suwannee County, Florida

Live Oak, FL - Clerk of the Courts

Loss Event: Storm Damage - Documents and Historic Records



## CASE STUDY

When Tropical Storm Debby hit the Florida coast and moved across the state, it left behind widespread flooding and more than \$250 million in losses. The Suwannee River reached its highest crest since Hurricane Dora in 1964. The Suwannee County Clerk's office in Live Oak was flooded, leaving thousands of valuable court and land documents and records saturated and in jeopardy of further contamination.

### BELFOR SOLUTION

- ▶ BELFOR immediately sealed off the area and mobilized a team of trained professionals to begin the very tedious and labor-intensive microbial cleaning and document restoration process. Using HEPA filtration systems, dehumidification equipment and HEPA vacuums, two packed tractor trailers of documents and photos were restored (including historic records from the 1800's).
- ▶ To accommodate county court and land record needs, and limit court system and Official Records disruption, BELFOR was able to give the Clerk's employees access to any record on-demand within 24 hours of their request during the restoration process.
- ▶ All documents and court records passed post-remediation testing by a third-party licensed hygienist upon the first testing, ensuring their safe use by the Clerk's employees following remediation.
- ▶ BELFOR was able to complete the project at a fraction of the cost of other competitive bids and in less than half the time of other proposals. BELFOR completed the project in 14 days.



### CHALLENGES

- ▶ Timeline to complete restoration;
- ▶ Providing access to court documents while restoration process was being performed;
- ▶ Tight confines of working space;
- ▶ Aged and historic documents.



*"The staff was well prepared to handle the damage to our records, and restored practically every record to a condition better than they had been in before Tropical Stormy Debby. Because of their work with our records and the competitive pricing that saved us literally tens of thousands of dollars, I have nothing but praise for Belfor."*

**ERIC MUSGROVE**

Historian and Records Manager  
Suwannee County Clerk of the Circuit Court

### 24/7 EMERGENCY HOTLINE

**800.856.3333**

#### BELFOR Property Restoration

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#### Commercial Services ▶

Total Reconstruction Services / Water Extraction / Structural Dehumidification  
Structural Cleaning & Decontamination / Mold Remediation / Contents Restoration  
Fire Restoration / Smoke Removal / Electronics & Machinery Restoration  
Book & Document Reclamation / Magnetic Media Recovery

#### Residential Services ▶

Smoke & Water Removal / Structural Dehumidification / Mold Remediation  
Contents Restoration / Electronics Restoration / Document Reclamation  
Reconstruction Services / Mold Remediation